

What are Equity Metrics

Equity Metrics:

- Are performance indicators that provide policymakers and program managers with data to assess how well programs, services and resources are distributed and utilized geographically and demographically.
- The Board approved the creation of Equity Metrics through Board Resolution No. 017036 at its August 16, 2016 meeting.
- While these new performance metrics will provide the Board with financial and operational performance data, staff recommended and the Board, City Council and Mayor approved creation of Equity Metrics as part of the Rate Action.

LADWP Equity Core Areas and Programs

Draft Equity Metrics

Equity Core Areas	Existing Programs/Metrics	Future Programs/Metrics
Residential Water & Power	1 Water Quality Complaints *	
	2 Water System Mainline Probability of Failure and Planned Replacements*	
	3 SAIDI & SAIFI *	
	4 Pole Replacement *	
	5 Cable Replacement *	
	6 Transformer Replacement *	
Project Sites and Services/ Customer Incentive Programs	7 Water Conservation Programs* <ul style="list-style-type: none"> • Rain Barrel Rebates • Turf Removal Rebate 	
	8 Commercial Energy Efficiency Programs * <ul style="list-style-type: none"> • Small Business Direct Install (SBDI) 	Energy Savings Assistance Program (ESAP) *
	9 Residential Energy Efficiency Programs* <ul style="list-style-type: none"> • Home Energy Improvement Program (HEAP) • Refrigerator Exchange Program • Consumer Rebate Program 	
	10 Solar Incentive Program*	Community Solar Program*
	11 Electric Vehicle Infrastructure*	
	12 Low Income and Lifeline Programs	
Procurement	13 LADWP's SBE/DVBE Program	
Employment	14 New Hires/Promotions Demographic Composition (Employee/Manager)	

* Data will be broken out further into various geographic regions

LADWP Equity Metrics Data Initiatives Draft Reporting Timeline

- ✓ **June 21, 2016** – Presented current and future programs for Equity Metrics Data Initiative and get feedback and direction from the Board
- ✓ **July/August 2016** – Worked with communication and operating organizations to get input from key stakeholders on the development of Equity Metrics
- ✓ Established equitymetrics@ladwp.com to receive stakeholder input
- ✓ **September 2016** – Hired two additional staffs
- ✓ **October 2016** - Set up a follow-up meeting on October 11, 2016 with key stakeholders to review and finalize the equity metrics
- **November/December 2016** – Collect data and develop the Equity Metrics
- **December 2016** – Report back to the Board on December 6, 2016
- **February 2017** – Initial Report on Equity Metrics to the Board; semi-annually going forward coinciding with the Rates Metrics reporting.